



60-day free trial

A step by step guide




intouch

thanks for choosing intouch

Let's get started



Step 1

We dispatch your hardware to you



Step 2

Complete our specification form



Step 3

Review our IT requirements



Step 4

Populate the schedule with existing orders



Step 5

Complete our online training pack



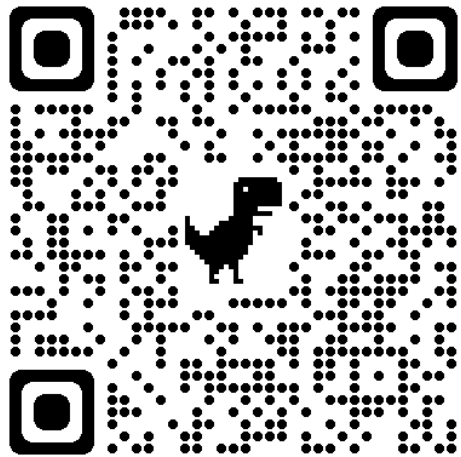
Step 6

Go live with your free trial

step 1

We dispatch your hardware to you

Your hardware should now be on its way to you. This should be wired in as soon as possible to prevent further delays to your trial.



You can monitor up to 16 machines during your trial.

Scan the QR Code to view our wiring guidelines
Or visit intouchmonitoring.com/XTX

step 2

Complete our specification form

agenda

one

Machines

two

Shift patterns

three

Downtime codes

four

Scrap codes

We need to know **how many machines** you would like to monitor, their names and the process.

We also need to know **which input** they are connected to on the XTX.

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To enable an effective scheduling module, we would like to know your factory **shift pattern**.

We can enable different shift patterns for different processes or cells.

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If you would like to gain a more precise **OEE breakdown**, provide us with a list of potential machine **stoppage reasons**.

Eg; no orders, electrical fault.

You will also want to let us know if these are **planned** or **unplanned** stop reason.

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Scrap codes

If you would like to monitor your scrap output,
please provide a list of potential scrap reasons.

Eg; contamination, flash

step 3

Review our IT requirements

We ask that you forward the following information to your IT department for review

- Open your firewall to **intouchmonitoring.com** and **intouchi4.com** and all sub domains
- You will need to allow all traffic on ports **443** and **80**.
- Open port **123** to give our XTX boxes access to **NTP** (network time protocol) servers to enable them to synchronize their clocks.



Scan the QR Code to run our quick status check
Or visit status.intouchi4.com



step 4

Populate the schedule with existing orders

There are three main ways to populate the schedule

- 1.** If you have an existing ERP or MRP system, you can seamlessly import your works orders into our system to populate the Gantt chart.
- 2.** You can import a list of standard parts into intouch and then manually raise works orders, pulling through the part information automatically, saving time.
- 3.** You can create works orders and schedule them completely manually with the easy-to-use job entry form.

step 5

Complete our online training pack

You have access to over 30 training videos which are designed to help you get the most from your intouch system.



Scan the **QR Code** to access our online training pack
Or visit intouchmonitoring.com/training-videos/



step 6

Go live with your free trial

At this stage, your onboarding manager will provide you with your administrator credentials which provides full access to your new intouch system.

You can book weekly calls for the first 4 weeks of your trial. These meetings are designed to facilitate a deeper understanding of our system.




intouch
great production performance made easy