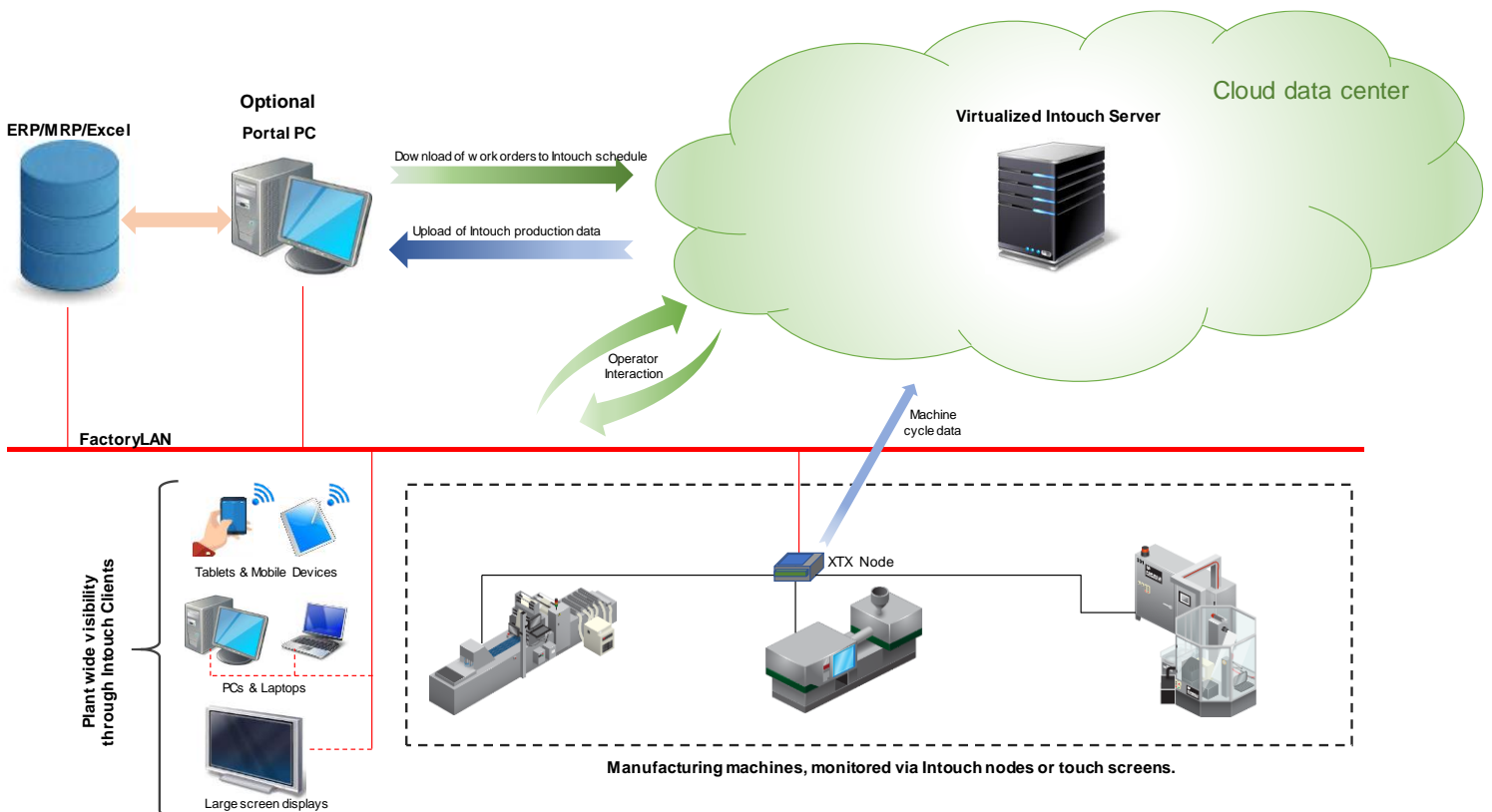


# IT Factsheet

## 1. Overview

The diagram below illustrates the outline structure of an Intouch i4 Cloud production monitoring system.



## 2. Optional Portal PC

You may need to provide a PC, server or virtual machine on your network for the following purposes. This can be an existing computer; a dedicated PC or Server is not required.

- To provide a means for Intouch to gain remote access to your network in order to connect remotely to XTX devices for maintenance.
- To install our client software deployment package (see section 5)
- To host a download program to download jobs/parts/tools from your ERP/MRP system
- To host a program to upload production data from the Intouch system to a local location
- To provide a location for exchange of files for download/upload
- To host an OPC/UA client program to collect production data from OPC/UA servers

You may need to give us access to this computer from time to time. Our preference is to use GoToAssist.

## 3. XTX Devices

When delivered the XTX will be configured to DHCP. You can nominate a fixed IP address for each device.

The XTX will connect to the Intouch cloud server automatically when you first switch it on and connect it to your network. Note that your network must have access to the internet.

Note that there is an HDMI port on XTXZero devices which enables you to connect a screen if desired.

## 4. Client software install

Intouch will provide a client software deployment package which should reside on the Portal PC. The deployment package should be accessible over your network to anyone who needs to run the Intouch software.

This deployment package can be updated at any time as and when new releases of the client software are made available. Once updated, all users will automatically receive the updates.